

**Terms & Conditions**

Please read the following carefully because it explains how we conduct our business. This will give you details about payments, deliveries, fittings and quality of work.

It is usually necessary to make three visits with soft furnishings i.e. curtains/loose covers. Upholstery or bench seating needs only two, which is pick up and delivery.

- Visit 1 to measure, approx 15 minutes (curtains & loose covers)
- Visit 2 to pin fit loose covers 1hour 30mins plus or to fit tracks/poles, time?
- Visit 3 to deliver, hang or dress

On completion we request pick up or delivery from workshop within 7 days or a storage charge of £7 per day will be charged. Once an appointment has been made with a client, if for whatever reason the appointment is cancelled without sufficient notice to Abbeygale Interiors i.e. 24 hours the client will be charged £25. There is a 79p per mile travel charge for clients living more than 8 miles from London SW19. Parking and or congestion will be added at the end of the project.

With every estimate (not quote) it is priced as a whole project, if only part of that whole project is required at any one time to go ahead the price of that part may have to be re-estimated. Abbeygale Interiors will assess the project and make that choice.

It is very important clients are present on the final fit of their work as it must be signed off. If we are left to finish the project whilst the client is not present therefore we can not get it signed off we can not be responsible for any problems that the client finds once we have left the property. So it is in your interest to be there and check all is how you want it then sign it off before we leave.

We require 50% of the total cost on commencement of a project, Prices are subject to VAT @ 20%  
The outstanding balance is due prior to completion and delivery. If for any reason an invoice is not paid prior to final fitting it must be settled before the 15<sup>th</sup> of the following month. Failure to settle invoices outstanding beyond this period will be referred to Daniels Silverman Limited and be subject to a surcharge of 20% plus Vat to cover the collection costs incurred.

Abbeygale Interiors gives their opinion and advice with the clients best interest in mind, However, Abbeygale Interiors can not be responsible for advice taken that is not to the clients liking. The advice along with the estimate is given in good faith, clients have a choice, they need not accept either.

Please note that all work carried out by Abbeygale interiors is guaranteed for 6 months if due to faulty workman ship. To maintain our high standard of service and quality we give all clients a questionnaire along with a stamped addressed envelope to give us feedback on their experience which is greatly appreciated. Any comments made may be used in our marketing

We shall not be liable for non-performance of fabrics in whole or part of our obligations if such non-performance is due to fire, flood, tempest or fading due to natural sunlight.

If clients purchase their own fabric we will only guarantee our labour for the period of 6 months

If after 6 months there is a fault due to wear and tear we will if it is possible at a small charge repair the fault. Our promise to you is to leave you happy and satisfied with your purchase.

**Name** .....

**I agree with the above**                      **Yes.**

**Signature** .....